EMBRACING CHANGE IN THE PUBLIC SERVICE

26 TO 30 OCTOBER 2020

Sponsored by the

SINGAPORE COOPERATION PROGRAMME

under the

SCP TRAINING AWARDS (E-LEARNING)

to be conducted by the

CIVIL SERVICE COLLEGE

Singapore Cooperation Programme

Singapore has provided technical assistance to other developing countries since the 1960s. As a country whose only resource is its people, Singapore believes that human resource development is vital for economic and social progress. Singapore itself has benefited from training provided by other countries and international organisations.

In 1992, the Singapore Cooperation Programme (SCP) was established to bring together under one framework the various technical assistance programmes offered by Singapore. Through the SCP, the range and number of training programmes were increased to share Singapore's development experience with other developing countries.

To date, over 131,000 officials from more than 170 countries and territories have participated in our courses and study visits. The SCP is managed by the Technical Cooperation Directorate of the Ministry of Foreign Affairs, Singapore.

Civil Service College

Civil Service College (CSC) is the central learning institution for the Singapore Public Service. It plays a pivotal role in nurturing and developing people for a first-class Public Service. As a Statutory Board under the Prime Minister's Office, we endeavour to be the heart of learning excellence and development for the Singapore Public Service.

CSC offers a comprehensive suite of programmes that build strategic capability in the public service, focusing particularly on core areas in public governance, leadership, public administration and management. We work closely with central government and public sector agencies to embed values, communicate public sector directions, and manage change in individuals and organisations.

CSC partners public and private sector organisations as well as academia and international government agencies to exchange best practices and experiences in leadership, policy development, public administration and public reforms.

Course Objectives

In today's fast-evolving and disruptive world, governments need anticipatory and adaptive capacities to embrace continuous and unexpected change. How can governments align transformation efforts, and translate good ideas into action? How can governments harness people, tools and technologies? How can governments build the organisation and people capabilities to effectively respond to planned and unforeseen change?

This programme will explore the challenges that the public sector faces and the capacity it needs in embracing change, drawing on Singapore's lessons and experience.

Upon the completion of the programme, participants should be able to:
- Describe Singapore's approach to governance and policy implementation
- Identify lessons from Singapore's experience in public service reform and change management
- Discuss the public service capabilities needed to embrace change in a fast-evolving and disruptive world

Synopsis

Topics to be covered include:

- Governing in a disruptive era: challenges and opportunities
- Public sector transformation – the Singapore experience
- Change frameworks, methodologies and tools
- Use of technology to improve public service delivery
- Developing a change-ready public service
- Embracing change & strengthening resilience in a disruptive world

Methodology

There will be a mix of Synchronous and Asynchronous learning components. Synchronous components will include a series of thematic sharing sessions, facilitated discussions and reflections. Asynchronous components will comprise a mix of articles, videos and other e-learning materials to complement the various Synchronous sessions.

Regulations

Participants are required to comply with the following:

- Strictly observe course schedules and not miss training sessions, and;
- Carry out instructions and abide by conditions as may be stipulated by the nominating Authority or Government and the Government of Singapore and its appointed trainer, with respect to the course.

Participants who attend at least 80% of the synchronous sessions of the course will receive a Certificate of Completion from the SCP.

Duration

The course will be held over 5 days from **26 to 30 October 2020.**

Application Information

Applicants should be:

- Mid- to Senior-level Government officials who lead and oversee public sector reforms in their respective countries;
- Able to attend **all** the synchronous e-learning sessions. They will require an internet-enabled device with a functioning webcam, microphone and audio, and Zoom installed;
- Nominated by their respective Governments;
- Proficient in written and spoken English; and
- In good health.

Terms of Award

The course is sponsored by the Government of Singapore under the Singapore Cooperation Programme Training Award.

Application Procedure

(Closing date for nomination: **30 September 2020)**

The Government of Singapore is pleased to invite the respective National Focal Point for Technical Assistance (NFP) to nominate **one (1)** suitable applicant. Selection of candidates will be based on merit. Should there be more applicants than training

places, the Government of Singapore seeks the understanding of the respective NFP in the event that its nominee(s) is not selected.

All nominees are to submit their applications online **at https://go.gov.sg/course** by **Wednesday, 30 September 2020**. NFPs are also required to endorse nominees via email links. Instructions and FAQs for Applicants and NFPs can be found at the links below:

•   Applicants: https://go.gov.sg/start-guide
•   NFPs: https://go.gov.sg/start-nfp

Note:

- Participants who complete all course assignments and attend 80% of 'live' e-learning sessions, will receive a certificate of completion from the SCP.

- Applicants should refrain from making telephone and email inquiries on the status of their applications.

- The **Ministry of Foreign Affairs, Singapore** will inform all applicants of the outcome of their applications. The NFP will also be informed directly.

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SCP Friends

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